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**Junior Software Developer, IMS Applications Job**

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**Date:**Feb 25, 2015

**Location:**Toronto, ON, CA

**Requisition ID:**42023  
**Work Area:**Software-Design and Development  
**Expected Travel:**0 - 10%  
**Career Status:**Professional  
**Employment Type:**Regular Full Time

**COMPANY DESCRIPTION**

As market leader in enterprise application software, SAP helps companies of all sizes and industries innovate through simplification. From the back office to the boardroom, warehouse to storefront, on premise to cloud, desktop to mobile device – SAP empowers people and organizations to work together more efficiently and use business insight more effectively to stay ahead of the competition. SAP applications and services enable customers to operate profitably, adapt continuously, and grow sustainably.

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| Installed Base Maintenance and Support (IMS) is a dynamic and growing development department within the SAP Product & Innovation organization. IMS Applications Department has been founded in 2002 and has a current size of over 1300 developers worldwide. The focus area of IMS Applications is Development Support and Continuous Innovation. |

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| **PURPOSE AND OBJECTIVES** |
| The IMS (Installed Base Maintenance & Support) provides maintenance, development support and continuous improvement for all standard releases in general availability.    Our primary objective is to ensure an efficient and performant operation of SAP software.  We take full responsibility for the code and we provide standard solutions to our customers’ inquiries.    We are looking for an engaged and dynamic developer with great communication skills to take ownership, provide maintenance and continuous innovation to our core products.     |  | | --- | | EXPECTATIONS AND TASKS | | You will work in a team of motivated and experienced colleagues. Your main focus lies on handling customer issues on the level of development support.  You will develop strategies to improve and maintain the overall quality of your topic. Amongst other things, this comprises:   * Solving customer requests through our message handling system * Generating code corrections & code improvements; developing new features * Quality Assurance and Security in your area of responsibility * Training & mentoring colleagues in the support organization * Participating in the product feedback cycle for your product of expertise      |  |  | | --- | --- | | EDUCATION AND QUALIFICATIONS/ SKILLS AND COMPETENCIES |  | | Required:   * Bachelor degree in Computer Science, or equivalent * Strong analytical skills * Customer focus * Excellent communication skills * Business acumen * Team player * Fluency in written and spoken English     Recommended:   * Knowledge of Object-Oriented Programming * Working experience with ABAP, Java, Java Script, HTML * Database related skills * Basic understanding of SAP products     ABAP training will be provided.     |  | | --- | | WORK EXPERIENCE    Up to 2 years of Software Development  Working experience in maintenance and  support is a plus | |  | |  | |  | |  | |  | |  | |  | |  | | |

**SAP'S DIVERSITY COMMITMENT**

To harness the power of innovation, SAP invests in the development of its diverse employees. We aspire to leverage the qualities and appreciate the unique competencies that each person brings to the company.

SAP is committed to the principles of Equal Employment Opportunity and to providing reasonable accommodations to applicants with physical and/or mental disabilities. If you are interested in applying for employment with SAP and are in need of accommodation or special assistance to navigate our website or to complete your application, please send an e-mail with your request to HR Direct (Americas:[hrdirectamericas@sap.com](mailto:hrdirectamericas@sap.com), APJ: [hrdirectapj@sap.com](mailto:hrdirectapj@sap.com), EMEA: [careers@sap.com](mailto:careers@sap.com)). Requests for reasonable accommodation will be considered on a case-by-case basis.

Additional Locations: No Selection

**Job Segment:**Application Developer, Developer, ERP, SAP, Computer Science, Technology

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